



## Una manera de hacer Europa



Building rehabilitation for the concentration of social services in La Bosca Neighborhood

**Burriana City Council** 

# Programa Operativo Plurirregional de España

**Año 2022** 

Fondo Europeo de Desarrollo Regional

## BUILDING REHABILITATION FOR THE CONCENTRATION OF SOCIAL SERVICES IN THE LA BOSCA NEIGHBORHOOD

#### **Burriana City Council**

The Burriana City Council has relocated and concentrated social services in the old outpatient clinic. Currently, the Social Services offices of Borriana are located in different areas of the municipality, and this dispersion makes the work of the service difficult and complicates it for citizens to carry out the procedures.

For this purpose, the old outpatient clinic located on Avenida de Valencia, which was disused, has been rehabilitated. The building is owned by the General Treasury of Social Security, which has transferred the use of the space for 30 years.

The space after its rehabilitation houses the different social services and third-sector organizations that carry out programs in collaboration with the administration.

The rehabilitation of the building has been carried out, taking into account bioclimatic and accessibility criteria.

The total cost of the action has been 1,415,077 euros, of which 50% has been co-financed by the European Union thanks to the European Regional Development Fund (ERDF): 707,538 euros.



2. The role of the ERDF in the action has been conveniently disseminated among the beneficiaries, potential beneficiaries and the general public.

Compliance with communication obligations has been carried out through:

a. Permanent advertising. Permanent plaque at the building entrance and a temporary sign.





b. Press. Radio slots.

A radio slot has been published announcing the comprehensive rehabilitation actions of the Social Services building located in the La Bosca neighbourhood. The wedge points out that the actions have been developed within the framework of the Burriana EDUSI Strategy and indicates the co-financing of 50% of the ERDF funds in the multi-regional operational program of Spain.

c. Television Advertisement

A television advertisement has been made on local television.

d. Press. Articles in newspapers.

The publications in the press since the installation of new equipment and regeneration of the green areas have achieved visibility with the dissemination of the press releases and the audiovisual that were prepared and their publication in different media. These are some of the publications in the digital press and printed press

Some links to publications in digital media:

https://www.elperiodic.com/burriana/arranca-proyecto-para-reformar-antiguo-ambulatorioburriana 689378

https://www.cope.es/emisoras/comunidad-valenciana/castellon-provincia/castellon/noticias/finalizada-las-obras-del-centro-atencion-temprana-comarcal-burriana-20210528 1313623

https://www.urbamed.net/finalizan-las-obras-de-la-sede-de-los-servicios-sociales-de-burriana-2/

http://www.radiovila-real.es/finalizan-las-obras-de-la-oficina-de-atencion-e-informacion-de-la-seguro-social-caiss-de-burriana/

http://actualidadcastellon.com/el-nuevo-edificio-que-albergara-los-servicios-sociales-municipales-de-burriana-preparado-para-su-equipamiento/

https://www.burriana.es/actualidad/actualidad/18-municipal/4389-comienzan-las-obras-de-reformadel-antiguo-ambulatorio-de-burriana

https://www.elperiodicomediterraneo.com/comarcas/2021/09/08/concluyen-obras-oficina-seguro-social-57071285.html

An after photo:



Printed press and banners.



#### 3. The performance incorporates innovative elements

The building concentrates all the areas of Social Services that were previously dispersed, and this represents an improvement for internal management and users.

In addition, the building incorporates all the elements of a sustainable building and a good user experience, such as adequate lighting, natural ventilation, efficient air conditioning, universal accessibility and information and communication technologies.

Regarding the benefits that it will bring to the citizens of the La Bosca neighbourhood, the main one is the improvement of the facilities to revive and energize the environment of the urban area of La Bosca, to improve day by day and influence positively in the management of the social needs of the city of Borriana, as well as relocating all the social services to the public of the municipality in the same building.

Some of the services that will be offered at this centre include diagnostic services, coordination with community resources, and individual and family care. In addition to specialized physiotherapy and speech therapy treatment, there will also be psychology, pedagogy and stimulation services, and it will be a centre that will serve boys and girls from other locations.

Regarding improvements in the rehabilitation of the building, various actions have been undertaken; these are:

- The renovation of two differentiated actions, in which the majority of the building will be used for the relocation of the Social Services and, on the other hand, part of the surface of the ground floor will be enabled as independent premises for the CAISS offices
- The structure, the roofs and partially the enclosures have been preserved.
- Redesign, modernization and complete renovation of facilities
- Repair of the structure and deficiencies of the pre-existing building
- Renovation of the facades to improve the energy efficiency conditions of the building, as well as
  its modernization and updating, although maintaining the philosophy and modern character of
  rational architecture that the building presents.
- Complete renovation of the interior patio
- Adaptation and rationalization of accesses with the removal of architectural barriers and emergency exits.
- Redistribution of the ground, first and second floors, according to the planned needs program, by the municipal plans of the proposal and following the guidelines of Section VI - Social Welfare, incorporating all those modifications or improvements necessary for the best functioning and quality.
- Intervention is carried out in access control and the adaptation of the old boiler room of the health centre for the location of the new planned facilities.

#### 4. Adequacy of the results obtained to the established objectives:

The action in the La Bosca neighbourhood responds to the needs identified in the diagnosis within the EDUSI framework. Its aim within the EDUSI is the physical, economic and social regeneration of disadvantaged areas, one of the most underprivileged in the municipality. , with a high number of migrants.

The action has made it possible to improve the functioning of Borriana's social services and meets the objective of offering centralized care in the same facility to encourage the use of the target groups of the services, as well as increasing the multifunctional services provided in the municipality.

Thus, the objectives established before the action as such were:

- Promote the social inclusion of the population of the La Bosca neighbourhood
- Physically improve the La Bosca neighbourhood through urban regeneration actions
- Promote the resolution of social conflicts that take place in said neighbourhood
- Avoid the marginality of the La Bosca neighbourhood
- Offer centralized attention to effective social services

#### 5. High degree of coverage of the population to which it is directed:

The beneficiary population of the actions in the neighbourhood is, on the one hand, all the inhabitants registered in the area, which amounts to 1,800 people. On the other hand, the population at risk of social exclusion and with access to the local social services offered, which represents 34%.

The Bosca neighbourhood has been characterized since the mid-20th century as a working-class neighbourhood where the most affordable homes in the municipality were located. The neighbourhood is divided into two census sections with different characteristics, one with a high percentage of migrant population and low inclusion and another with an elderly population that lives in a low-quality housing stock.

La Bosca is in a situation of urban and demographic fragility that has led to social and residential exclusion processes. Another vulnerability detected is that of a degraded urban space, with a territory isolated from the urban centre, some uninhabited streets, and uncivil behaviours. In such a way, there is a risk that insecurity will expand in this area.

Currently, the migrant population has a significant weight among the age ranges that correspond to the active population. There is a greater male concentration between the ages of 35 to 55 years, representing 10% of the total population. Specifically, the Moroccan population, followed by the Romanian, has the greatest weight compared to the rest of the nationalities, and the total weight of the foreign population is 21.2%, five points above the municipal ratio.

For this spectrum of the population, the most important vulnerability factors would be, firstly, the lack of education, followed by the unemployment rate and, thirdly, the risk of poverty. This neighbourhood sector has the lowest family income in Burriana, precisely 16,271 euros, placing it far from the municipal average, set at 25,505 euros.

For this reason, training for employment and socio-community intervention are highlighted as necessary tools to implement if the vulnerability of this specific section is to be reduced. It also affects considering policies that impact the active health and care of the elderly population, as well as housing reform and rehabilitation policies, in addition to seeking a solution to the typical mobility problems of an ageing population, with the maintenance of sidewalks and the road surface itself or the construction of ramps.

### 6. Consideration of the horizontal criteria of equal opportunities and non-discrimination, as well as social responsibility and environmental sustainability:

This operation contributes to the general principles of non-discrimination, gender equality and sustainable development to the extent that:

Regarding gender equality, the use of non-sexist language has been considered in writing all administrative and technical documentation. In addition, the gender perspective will be included in the design and execution of new public spaces and facilities.

Regarding accessibility, this operation will improve public road facilities concerning cycling and pedestrian paths to make them more accessible to people with disabilities. It will also include all those issues necessary to comply with current regulations on accessibility, such as law 51/2003 on equal opportunities, non-discrimination and universal accessibility for people with disabilities (LIONDAU).

Regarding sustainable development, it is intended that this measure contributes to improving energy efficiency and increasing the city's environmental quality, as well as supporting the fight against climate change and more sustainable urban mobility.

#### 7. Synergies with other policies or instruments of public intervention

This operation is related to the operation specific objective 6.5.2 of improving the urban environment and environment to the extent of the Bosca neighbourhood's urban, economic and social regeneration. The intervention in the old clinic and its conversion into a centralized social services building contribute to revitalizing the city and improving the urban environment and its environment.

It is also related to social integration policies and the guiding principle of the 2030 Agenda of leaving no one behind.

Also, highlight the intervention that the Burriana City Council is making in the disadvantaged neighbourhood of La Bosca.

Firstly, a study of its situation has been carried out. An Action Plan has also been made to revitalize the neighbourhood.

Later, they intervened in the creation of the boulevard.



An old building has also been enabled and rehabilitated as a new Social Services Center for the entire municipality (this is good practice)

Finally, a Plaza in the Neighborhood is being rehabilitated to make it available to its residents so that they have another asset in terms of public meeting space.





## Una manera de Bacer Europa



Fondo Europeo de Desarrollo Regional