





## Una manera de Bacer Europa



REMODELLING OF THE LAS CABEZAS DE SAN JUAN (SEVILLE) HEALTH CENTRE EMERGENCY AREA Ministry of Health and Families

# Programa Operativo de Andalucía

Año 2019

Fondo Europeo de Desarrollo Regional

#### REMODELLING OF THE LAS CABEZAS DE SAN JUAN (SEVILLE) HEALTH CENTRE EMERGENCY AREA

The Health Centre of the Sevillian municipality Las Cabezas de San Juan has improved its Emergency Service facilities. This work has provided higher functional quality to the Emergency Service facilities, which are located in the semi-basement of the building.

Specifically, the Emergency Service now has a fully renovated, more comfortable waiting room, with better access and greater lighting. Spaces for consultations and basic services such as the warehouse, toilets and kitchen have also been improved, and a lift and access ramps for people with reduced mobility have been installed.

This intervention is co-funded by the European Regional Development Fund (ERDF), and the Regional Government of Andalusia has required an investment of around 350,000 euros, which has led to an ERDF support of 280,000 euros (80%). This action aims to increase the years of healthy living at birth, to reach 67.4 years in 2023, as compared to 65.4 years in 2013.



It is considered a Project's Good Practice since it meets the following criteria:

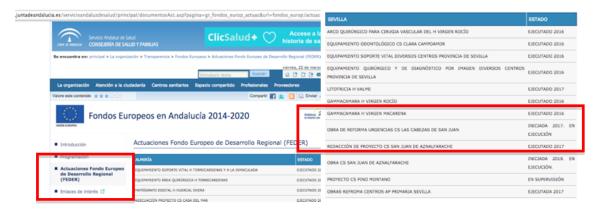
## 1. The ERDF's role has been suitably disseminated among the beneficiaries, potential beneficiaries, and the general public:

First, information has been provided to citizens in compliance with the Community regulations on information and communication, by placing the construction fence and the permanent plate:





Also the Ministry of Health and Families website, whose link is included in the unique website of the Management Authority, disseminates the remodelling tasks and interventions in different health centres throughout Andalusia, incorporating tables by provinces and highlighting the ERDF aid: <a href="http://www.juntadeandalucia.es/servicioandaluzdesalud/principal/documentosAcc.asp?pagina=gr\_f">http://www.juntadeandalucia.es/servicioandaluzdesalud/principal/documentosAcc.asp?pagina=gr\_f</a> ondos europ actuac&url=fondos europ/actuaciones.htm



For its part, the Directorate General of European Funds of the Regional Government of Andalusia has also dedicated an extensive report in the digital magazine Huella, in its 8<sup>th</sup> issue (March-May 2019):

http://www.andaluciasemueveconeuropa.com/revistahuelladigital/post-type-4.php?idC=3&idN=219&idR=62



Also, since the beginning of the remodelling, the action has been disseminated by incorporating various photographs and a brief description in the Projects section of the new Directorate General of European Funds website:

https://www.juntadeandalucia.es/economiaconocimientoempresasyuniversidad/fondoseuropeosenandalucia/proyecto/229

Finally, the regional press has echoed the Primary Care Renewal Strategy, which has supplied

equipment and remodelled the health centres included in the Ministry of Health and Families website:

https://www.europapress.es/esandalucia/sevilla/noticia-sas-destina-188-millones-obras-reforma-equipamiento-centros-salud-20180724132616.html



#### 2. The action incorporates innovative elements:

The remodelling of the Health Centre has led to a number of improvements in safety and energy saving, by designing the action from a sustainable point of view. For example, through the installation of photovoltaic panels for the supply of sanitary hot water, the construction and installation of a room for medical gases with the latest technologies, and the installation of a latest-generation lift.

On the other hand, user transit circuits in this emergency department have been optimised by strengthening their accessibility, which fosters coordination of professionals in their care tasks by widening the space for workers.



#### 3. Adaptation of the obtained results to the established objectives:

The new Emergency Service has enlarged its area by 30 square metres, amounting to a total of 470 metres, which has allowed the redistribution of the facilities with wider and more comfortable dependencies. Both the user waiting room and the admission area have been expanded and have a more functional design. The same four consultations remain as before the remodelling, but they are now wider and communicated through interior doors to facilitate the work of professionals.

Accessibility to the area has also been improved with the installation of a double automatic glass door and a new toilet equipped for the disabled and people with reduced mobility. In addition, a latest-generation lift has also been installed to communicate the semi-basement floor, where the emergencies are located, with the other two floors of the health centre. In addition, a new medical gas room and a kitchen have been installed, and the locker room for health workers has been remodelled, making it more spacious and modern.



The remodelling has also influenced safety aspects with the construction of an outdoor cistern, the improvement of the pressure set and fire system, the incorporation of solar panels for the sanitary hot water system and a new generator. Transit circuits in this clinical service have been optimised by strengthening their accessibility, which helps the coordination of professionals in their care tasks by widening the space for workers.

At the same time, as part of the Primary Care Renewal Strategy, this health centre has updated its entire IT stock with 22 new computer stations, both computers and printers, distributed among the different units, allocating five of them to the Emergency Service facilities.

#### 4. Resolution contribution of a regional problem or weakness:

The Ministry of Health and Families, through the Andalusian Health Service (SAS, for its acronym in Spanish), has undertaken a multitude of similar works in the rest of the region with the ERDF aid within the 2014-2020 programming period. These works are articulated through vocation of continuity and consolidation of the quality policies and previously developed actions, while, at the same time, shaping a new space by incorporating a set of initiatives of very innovative profile, in search for excellence in the provision of health services in general, and in the Emergency Services of Las Cabezas de San Juan, in particular, in order to continue offering adequate responses to citizen needs and expectations.



#### 5. High target population coverage:

The population will benefit both in patient care, by improving and increasing the number of consultations, and in the endowment of the building itself, since there are more toilets (and these have been adapted), also better lighting, and a more open and comfortable spaces, offering better quality of care to the healthcare user.

The Las Cabezas de San Juan health centre staff team is made up of 40 professionals, including health workers, management staff, and services workers, who serve a population of 16,522 citizens. In 2017, the overall activity carried out in this centre amounted to 194,525 cases. It is a primary care facility with a wide services portfolio, six family medicine consultations, six nursing consultations, two paediatric consultations, a dental office, a radiology room, a physiotherapy room, an emergency centre, and a mobile unit.

The newly expanded and remodelled Primary Care Emergency Service (SUAP, for its acronym in Spanish) assisted a total of 20,598 cases in 2018. This service operated from 8pm to 8am from Monday to Friday, and 24 hours during weekends and public holidays.

The SUAP has two emergency units, consisting of two doctors, two nurses, and a ward assistant. They have an ambulance equipped with the necessary technology and instruments to care for critical and urgent patients of the area.

### 6. The horizontal criteria for equal opportunities and non-discrimination, environmental sustainability and/or social responsibility have been taken into account:

The remodelling project for the Las Cabezas de San Juan Health Centre Emergency Service decisively contributes to equal opportunities and non-discrimination policies. With the construction of an access ramp, adaptation of toilets to the needs of the disabled, the installation of a lift that communicates the emergency area with the rest of the health centre floors, among other actions. All of these ensure accessibility that guarantees access and use of society goods and services for people with some type of physical or sensory disability, permanent or circumstantial, thus avoiding and removing the barriers that impede or hinder their normal functioning.

#### 7. Synergies with other public intervention policies or instruments:

This project has been framed within a strategy undertaken by the Ministry of Health and Families for the remodelling of various centres distributed throughout Andalusia with the aim of providing continuity for quality policies regarding the health care assistance provided to citizens. This strategy is reflected in documents such as the Andalusian Health Plan, Andalusian Plan for Citizenship Assistance Facilities, or the Technical Document on the Andalusian Decree for Accessibility.







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