


Una manera de hacer Europa



BUENAS PRÁCTICAS

Operaciones Cofinanciadas

**“FOREIGN RESIDENCE ALLOWANCE
OF THE CANARY ISLANDS HEALTH
SERVICE’S HOSPITAL MANAGEMENT”**

Canary Islands Health Service’s

Programa Operativo de Canarias

Fondo Europeo de Desarrollo Regional

Año 2017

“FOREIGN RESIDENCE ALLOWANCE OF THE CANARY ISLANDS HEALTH SERVICE’S HOSPITAL MANAGEMENT”

It is presented as good practice, within the ERDF 2014-2020 OP, the support received in 2015 by way of foreign residence allowance obtained by the Canary Islands Health Service workforce, with the aim of alleviating the health services’ cost overrun in the 7 Canary Islands’ managements.

- **Eligible Public Expenditure:** 30,564,102.54 €

- **ERDF support:** 25,979,487.16 €

- **Co-financing:** 85%

With a carrying out in terms of productivity indicator of 178.956 aids for health services provision.

Within the objectives of ERDF OP for the 2014-2020 programming, under the Priority Axis 15: Axis ORs, aimed to reduce the additional costs which impede ultra-peripheral regions from developing. More specifically, this case is framed in the investment priority 12 c, entitled “Funding of operating aids and costs related to obligations and public service contracts in ultra-peripheral regions”.

With this investment priority, it is intended to offset the existing cost overruns in the Canaries with regard to the average cost of the service provisions in the continent, arising from the archipelago’s remoteness and fragmentation from the territory.

It is considered Good Practice because:

1) Action has been conveniently spread amongst the beneficiaries and the general public.

In December 2017, a promotional video was published covering all the Canary Islands Health Service’s concepts co-financed with ERDF funds. This is the campaign’s summary table, which may be consulted on their website:

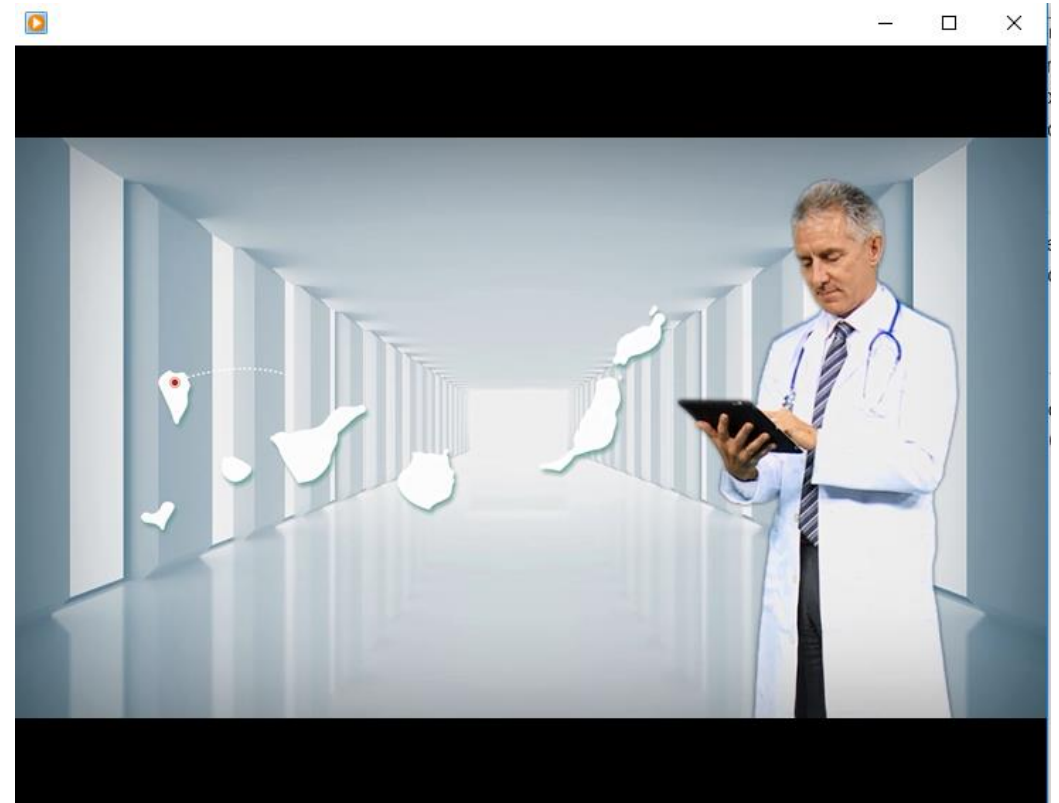
<http://www3.gobiernodecanarias.org/sanidad/scs/contenidoGenerico.jsp?idDocument=7fca5b20-43af-11df-875b-a3a23aaf73b8&idCarpeta=0428f5bb-8968-11dd-b7e9-158e12a49309>

The infographic features a central image of a smiling male doctor in a white coat with a stethoscope. A hand is shown in the foreground, pointing towards the doctor. Surrounding the doctor are several circular icons and text boxes:

- Servicios de transporte**
Atención sanitaria (Helicópteros)
No sanitarios para desplazamiento de pacientes (guaguas)
- Sobrecostes por servicios sanitarios**
- Actividades cofinanciadas fondos FEDER**
- Desplazamiento de pacientes**
Isla médica, capitales y península
- Infraestructuras y equipos sanitarios**

At the bottom left, there are logos for "Canarias avanza con Europa" and the "Unión Europea". At the bottom right, there is a logo for the "Fondo Europeo de Desarrollo Regional".

A shot from the campaign's video:



The video was advertised through advertisement coming from the following TV channels, from 4th December to 15 December 2017, in the following passes:

- Tele5: 100 passes
- Antena 3 Canarias: 54 passes
- Nova: 54



Nevertheless, both in the Canary Islands Government's public employee's portal, where public employees consult their salaries, and in the hospital centres' Human Resources departments, there is an identification poster about this activity's co-funding.:



The poster features three logos at the top: the Servicio Canario de la Salud logo (a cross with blue and yellow squares), the Gobierno de Canarias logo (a crown over a shield), and the Unión Europea logo (the European Union flag). The central text is in bold, black, uppercase letters, stating: 'SOBRECOSTES DE SERVICIOS SANITARIOS DEL PERSONAL DE LAS GERENCIAS DEL SERVICIO CANARIO DE SALUD DERIVADOS DE LA LEJANÍA Y FRAGMENTACIÓN DEL TERRITORIO DEL ARCHIPIÉLAGO (RUP) cofinanciado en un 85% por el Fondo Europeo de Desarrollo Regional (FEDER):'. At the bottom left is the 'Canarias avanza con Europa' logo, and at the bottom right is the 'Fondo Europeo de Desarrollo Regional' logo.

SERVICIO CANARIO DE LA SALUD

Gobierno de Canarias

Unión Europea

**SOBRECOSTES DE
SERVICIOS SANITARIOS
DEL PERSONAL DE
LAS GERENCIAS DEL
SERVICIO CANARIO DE SALUD
DERIVADOS DE LA LEJANÍA Y
FRAGMENTACIÓN DEL
TERRITORIO DEL ARCHIPIÉLAGO (RUP)
cofinanciado en un 85% por el
Fondo Europeo de Desarrollo Regional
(FEDER):**

**Canarias
avanza
con Europa**

**Fondo Europeo de
Desarrollo Regional**

Sanidad en Línea 2



UNIÓN EUROPEA
INICIATIVA DE LÍNEA 2
EN LA COMUNIDAD AUTÓNOMA DE LAS ISLAS CANARIAS (RUP)
2014-2020

red.es



SOBRECOSTES DE SERVICIOS SANITARIOS DEL PERSONAL DE LAS GERENCIAS DEL SERVICIO CANARIO DE SALUD DERIVADOS DE LA LEJANÍA Y FRAGMENTACIÓN DEL TERRITORIO DEL ARCHIPIÉLAGO (RUP)

cofinanciado en un 85% por el Fondo Europeo de Desarrollo Regional (FEDER);



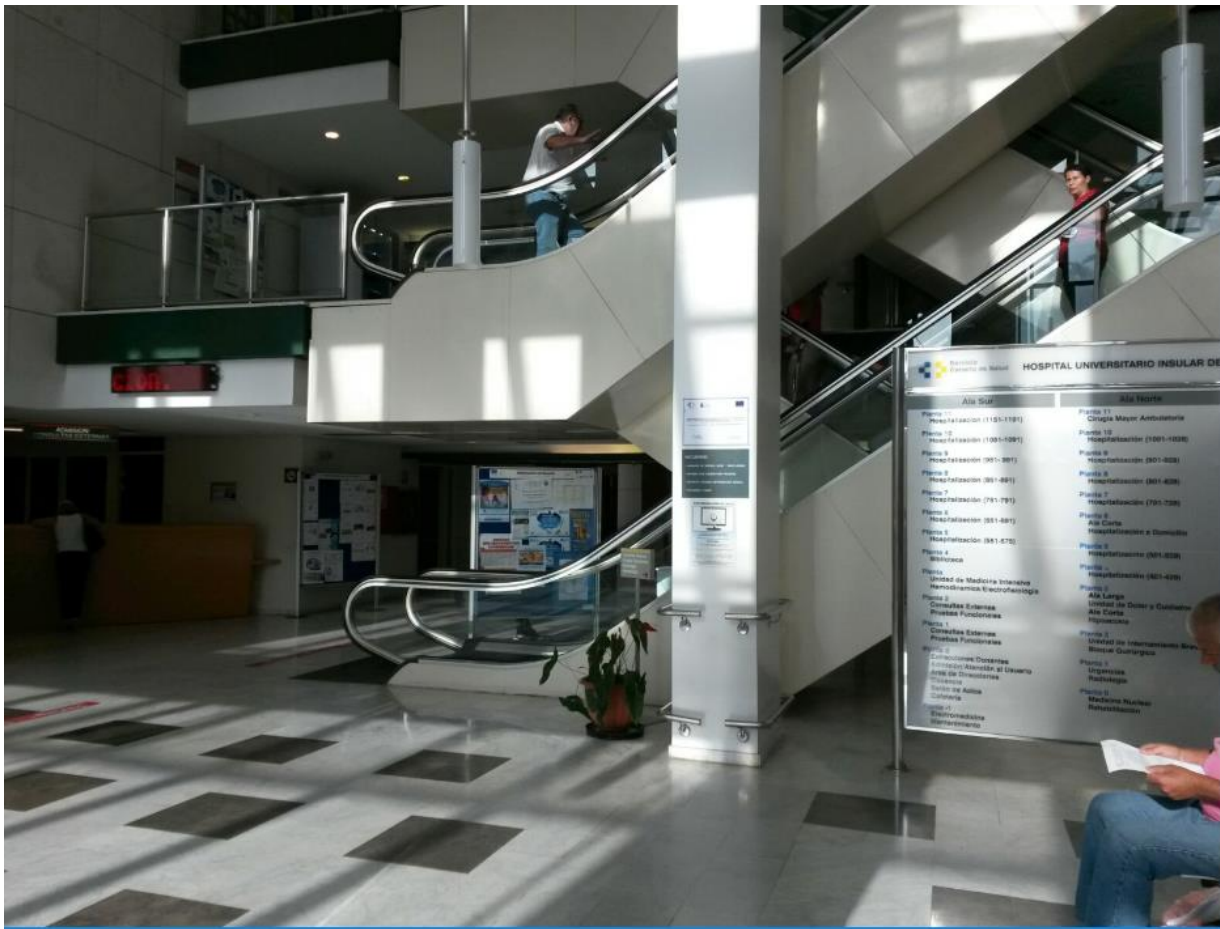
SOBRECOSTES DE SERVICIOS SANITARIOS DEL PERSONAL DE LAS GERENCIAS DEL SERVICIO CANARIO DE SALUD DERIVADOS DE LA LEJANÍA Y LA FRAGMENTACIÓN DEL TERRITORIO DEL ARCHIPIÉLAGO (RUP)

Cofinanciado en un 85% por el Fondo Europeo de Desarrollo Regional (FEDER)



RECUERDE:

- HORARIO DE VISITAS: 16:00 - 19:00 HORAS
- MAXIMO DOS VISITAS POR PACIENTE
- RESPETE HORARIO INFORMACION MEDICA
- PROHIBIDO FUMAR





El Programa Operativo FEDER Canarias 2014-2020 financia los sobrecostes del personal que presta servicio en las Gerencias del SCS derivados de la lejanía y la fragmentación del territorio del archipiélago (región ultraperiférica).

Uno de los gastos a compensar es el que realiza el SERVICIO CANARIO DE SALUD para el pago de las Indemnizaciones por Residencia. Por lo que se informa que esa parte de su salario es cofinanciado en un 85% por el Fondo Europeo de Desarrollo Regional (FEDER).



**Fondo Europeo de
Desarrollo Regional**

The Canary Islands Government's public employee's website, where employees' salaries can be consulted.

2) The action includes innovative elements: through a computer programme, intranet, all of the public employees from the 7 Canary Islands are allowed to display and consult their salary data. Thus, every time they make this search, this call appears warning of the co-financing in the compensation for residence.

3) Adaptation of the results obtained to the established objectives: ERDF 2014-2020 OP bears in mind that the archipelago's atomization and remoteness generally leads to a lower use of the synergies and economies of scale in the islands. In this way, the service provider units, in some islands, must be settled for a lower potential beneficiary population than what it would correspond to continental territories. In this sense, these facts imply a cost overrun in the totality of the expenditure derived from health service provisions.

4) Contribution to resolving a problem or weakness detected in the territorial area of implementation: These actions seek to compensate the extra costs from health service provisions, which translates into financial support for the staff that renders its services in the health centres of the 7 Canary Islands, thus enabling reliance on the necessary human resources which can guarantee service provision in the whole of the Canary Islands.

5) High degree of coverage over the targeted population: Considering that the Canary Islands have 7 hospital managements, one per island, the population covered with this aid is the whole Canary Island population not including the non-residents and those who can receive specialized care services all over the archipelago.

6) Consideration of the horizontal equal-opportunity and non-discrimination policies, as well as social responsibility and environmental sustainability: When paying this wage type, there is no environmental impact, especially taking into account that the payroll is digital. In addition, payments have been made without

any sort of gender discrimination, since the Public Administration's recruitment is led by the principles of equality, merit and capacity, impeding any sort of discrimination for that reason.

7) Synergies with other policies or public intervention instruments:

In addition to contributing to the achievement of goals and objectives of the ERDF 2014-2020 Operational Programme, it is framed in the Canary Islands Government's health policy, financed with national or own funds different from the ERDF, in order to achieve the objectives set in the III Canarias Health Plan.